

# SALEM STATE UNIVERSITY CAREER SERVICES

## BUSINESS ADMINISTRATION

MAJOR CAREER GUIDE

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#### **ACADEMIC INFORMATION**

Follow this link to the Salem State University Bertolon School of Business page. Here you will find program information, degree options, course listings, licensure information, events information and much more: https://www.salemstate.edu/academics/bertolon-school-business/about-bertolon-school-business

#### WHAT CAN I DO WITH MY MAJOR?

Are you a Business Administration major or are you considering Business Administration as a major? Follow the link below to the "What Can I Do With My Major?" resource on the Salem State University Career Services web site: <a href="https://elearning.salemstate.edu/courses/939337/pages/what-can-you-do-with-your-major">https://elearning.salemstate.edu/courses/939337/pages/what-can-you-do-with-your-major</a>

#### **PROFESSIONAL ASSOCIATIONS**

As in any profession, staying connected to professionals in your field is vital. Below are links to professional associations for Business Administration professionals. Stay up to date with industry trends, connect with fellow Business Administration professionals and utilize resources for job searching:

American Bankers Association

American Finance Association

American Society of Women Accountants

Association for Financial Professionals, Inc

International Federation of Accountants

The Professional Accounting Society of America

**American Management Association** 

#### **INFORMATIONAL INTERVIEWING**

Informational interviewing is a method of gathering information about career options, industries and employers. It is an opportunity to learn about a particular job from someone already in the field. It is *not* a job interview, but it can help you learn about job opportunities and build your network for when the job search comes. This is an ideal chance to help you gain a more thorough understanding of a particular industry or job. It's also a great way to determine "is this what I want to do?" and to learn about different paths others have taken to get where they are.

#### **JOB SHADOWING**

An additional option you may want to consider to obtain information about your industry of choice is job shadowing. Job shadowing is an opportunity to step into the life of a professional in your field while they are working. Typically, job shadow experiences will last anywhere from one day to one week. Much like an informational interview, this is your opportunity to see firsthand what a "day in the life" of a professional is like.

#### **VOLUNTEERING**

Volunteering is another great way to learn about what to expect when working in your industry. Similar to a job shadow, you will be able to see a "day in the life" of a professional while also contributing some of your own skills or services. Volunteering can give you a chance to gain new expertise and help you narrow down your specific interests in the field. Follow the links below to help you identify current volunteer opportunities: <a href="http://volunteer.nsuw.org/">http://volunteer.nsuw.org/</a>

#### **ADDITIONAL RESOURCES**

Massachusetts Business Resources and Online Services

http://www.mass.gov/portal/business/

#### **SAMPLE RESUME**

#### **BARRY BUSINESS**

50 Pond Street, Salem, MA 01970 | 978-542-7658 | bbusiness@gmail.com

#### **EDUCATION**

Salem State University, Salem, MA

#### **Bachelor of Science, Business Administration**

May 20XX

Concentration: Accounting

counting GPA: 3.8

Relevant Coursework: Forensic Accounting, Taxation, Managerial Accounting, Accounting Information Systems, Financial Account, Cost Accounting, Business Law

#### **PROJECT**

#### Coca-Cola Case Study

As a member of a team, researched and analyzed all aspects of business operations to determine the strengths, weaknesses, opportunities and threats to the organization. Identified suggestions for changes to operating procedures to improve systems and profitability

#### **EXPERIENCE**

Cambridge Credit Union, Cambridge, MA

#### Internship/ Customer Service Representative

20XX-Present

- Transfer funds for customers.
- Provide customer service.
- Train personnel on policies and procedures.
- Utilize IBM/ PC/ ATS for inquiries and on-line transactions.
- Provide assistance in developing training manual

Somerville Public Library, Somerville, MA

Tax Volunteer 20XX – 20XX

- Met with elderly clients concerning tax return preparation.
- Assisted individuals with 1040 tax forms and provided referrals as needed.

First Commerce, Lynn, MA

#### **Administrative Assistant**

20XX - 20XX

- Handled the billing process, and coordinated office payroll.
- Answered customer inquiries and referred appropriately.

#### **SKILLS**

Computers: PC, Macintosh, QuickBooks, Peachtree, Microsoft Excel, Microsoft Access, Microsoft

PowerPoint, Microsoft Word, FileMaker Pro

**Language**: Spanish, French

#### **VOLUNTEERING AND COMMUNITY SERVICE**

- Free Tax-Preparation Event for International students at Salem State University with SSU Business Society
- Habitat for Humanity

#### SAMPLE COVER LETTER

#### **BARRY BUSINESS**

50 Pond Street, Salem, MA 01970 | 978-542-7658 | bbusiness@gmail.com

Date (i.e. January 1, 20XX)
John Smith Salem Finance 57 Highland Ave Salem, MA 01970
Dear Mr. Smith:
I am applying for the position of Accounting Clerk recently advertised on your web site. As my resume indicates, I am presently employed as a Customer Service Representative at Cambridge Credit Union. I have completed my Bachelor of Science in Business Administration with an accounting concentration at Salem State University and believe that my skills and experiences make me a qualified candidate for the Accounting Clerk position.
In all of my prior positions, my focus has always been towards accounting procedures as I believe that these are the core of any business. During my internship at Cambridge Credit Union, I was provided with the opportunity to reconcile daily accounts and prepare varying financial reports. Balancing daily tank charts and auditing vaults have been two of my favorite activities at my placement. My mathematics skills, record keeping techniques and my ability to work independently all point towards my suitability for this position.
I appreciate your time and look forward to talking with you further about the position of Accounting Clerk. I welcome the opportunity to further discuss my qualifications and thank you for your consideration.
Sincerely,
Barry Business
Enc: Resume

#### **SAMPLE COMPANIES**

128 ALLIANCE FINANCIAL

A.E. SCHWARTZ & ASSOCIATES

ABRAMS, LITTLE-GILL, LOBERFIELD PC AMERICAN INCOME FISHER AGENCIES

AMERICAN INCOME LIFE

AMERICAN PROGRAM BUREAU

AMICA MUTUAL INSURANCE COMPANY

AMR BENEFITS MANAGEMENT, LLC

**ARAMARK** 

ARBELLA INSURANCE GROUP

ASPENCROSS FINANCIAL GROUP/ JOHN HANCOCK

ATHENAHEALTH INC

ATLANTIC SEMICONDUCTOR CORPORATION

**BARTON ASSOCIATES** 

**BKR INTERNATIONAL MERGERS AND ACQUISITIONS** 

GROUP, LLC

**BLACKROCK HOLDCO 2, INC** 

**BLUE CROSS BLUE SHIELD OF MASSACHUSETTS** 

BONANNO, SAVIO & DAVIES, P.C. BOSTON FINANCIAL & EQUITY CORP BOSTON FINANCIAL DATA SERVICES BOSTON PRIVATE BANK & TRUST CO.

**BROOKLINE BANK** 

BROWN BROTHERS HARRIMAN & CO CABOT WEALTH MANAGEMENT, INC.

CAMBRIDGE ASSOCIATES, LLC CAMBRIDGE SAVINGS BANK

**COMMUNICATIONS & POWER INDUSTRIES** 

**CONSOL PARTNERS** 

DAVID FEELY CPA ELIASSEN GROUP

FRANCIS J. LAROVERE INSURANCE AGENCY, INC

**GATE 3 DESIGN** 

**GREAT-WEST FINANCIAL** 

H.U.S. STRATEGIC MARKETING, INC HARVARD PILGRIM HEALTH CARE

JOHN HANCOCK KNOWLEDGE DRIVE LIBERTY TAX SERVICE

MELANSON HEATH & COMPANY, PC

MORTGAGE NETWORK
NEC INCORPORATED
NETCLOUDTEK

**NETSUITE** 

NORTHWESTERN MUTUAL NOTYOURAVERAGEBOOKKEEPER

RICOH AMERICAS CORPORATION
ROBECO INVESTMENT MANAGEMENT

STREETWISE MEDIA TECHKON USA

THE ADVOCATOR GROUP

THE REYNOLDS AND REYNOLDS COMPANY

UNITEDHEALTH GROUP

**USER INTERFACE ENGINEERING** 

WADDEL & REED INC.

WAUSAU FINANCIAL SYSTEMS