

Service Road Map for Housing Resources*

Service Provided	Description	Payer	How to Access
Housing Resources and Agencies			
1. Emergency Housing: MA Division of Housing Stabilization (DHS) 2. Mass Dept. Of Housing and Community Development (DHCD) Guide to Obtaining Housing Assistance 3. Mass Access Housing Registry 4. Section 8 Housing Choice Voucher Program (HCVP) 5. MassHousing Rental List 6. MA Housing Consumer Education Centers 7. Independent Living Centers 8. Bridge Over Troubled Waters 9. Community Teamwork (CTI) Youth Homeless Services	1. Families facing a housing crisis may be deemed eligible if they meet the qualifying criteria. 2. This reference guide is for Massachusetts residents seeking information on housing for low and moderate income families and individuals. 3. Mass Access is a free online program that matches people with disabilities with vacant, accessible housing. 4. Information on how to apply for Section 8, check waiting list status, and view a list of participating agencies. 5. List of MassHousing-financed properties by development name or city/town. 6. Offers answers to a wide range of questions about all types of housing problems. May provide rental assistance and support to low- and moderate- income residents of MA. 7. Services to assist individuals with disabilities including; peer counseling, advocacy, skills training, and information and resources. 8. Bridge offers a comprehensive range of services for youth ages 14 to 24 in a positive and safe environment. <u>Although Bridge is located in Boston, they serve individuals from any town</u> 9. Offers case management and supports for housing stability for young adults aged 16-25 in the Greater Lowell Region.	1. State 2. Available Online 3. State 4. Federal Government 5. State 6. State 7. State 8. Grants, Donation 9. Federal, State, and Municipal	1. www.mass.gov/hed/housing/stabilization/emergency-assistance.html or (617) 573-1106. To speak with a Homeless Coordinator, call (866) 584-0653 2. https://www.mass.gov/guides/a-guide-to-obtaining-housing-assistance 3. www.massaccesshousingregistry.org 4. http://www.section8listmass.org/ or (617) 573-1150 5. www.masshousing.com/portal/server.pt/community/rental_housing/240/looking_for_an_affordable_apartment or (617) 854-1000 6. www.masshousinginfo.org or 1-800-224-5124 7. Independent Living Center of the North Shore and Cape Ann, Inc.: www.ilcnsc.org (978) 741-0077 27 Congress Street, Suite 107 Salem, MA Northeast Independent Living Program: www.nilp.org (978) 687-4288 20 Ballard Road Lawrence, MA 8. http://www.bridgeotw.org/ or (617) 423-9575 47 West Street, Boston 9. Email: LowellYouthSpeaks@commteam.org or call (978) 654-5801

*Additional services for youth will be included in next year's Service Road Map. For suggestions, please contact YAR@salemstate.edu.

Service Road Map for Transportation Resources

Service Provided	Description	Payer	How to Access
Transportation Resources			
1. MassMobility	1. An initiative to increase mobility for seniors, people with disabilities, veterans, low-income commuters, and others who lack transportation access. Find transportation services in your area.	1. State, Private Pay	1. https://www.mass.gov/im-looking-for-transportation
2. Mass Bay Transportation Authority (MBTA)	2. Provides subway, bus, commuter rail, ferry, and paratransit service to eastern MA and parts of Rhode Island.	2. State, Private Pay	2. www.mbta.com or (617) 222-3200
2.a. The RIDE	2.a. Provides door-to door transportation to eligible people who cannot use general public transportation all or some of the time, because of a physical, cognitive or mental disability.		2.a. www.mbta.com/uploadedfiles/Riding the T/Accessible Services/The Ride/RIDEGuidePDF.pdf
2.b. Transportation Access Pass (TAP) CharlieCard	2.b. TAP CharlieCards offer reduced fares on buses, trains, rapid transit, trackless trolleys, commuter rail and commuter boats for people with disabilities, middle and high school students, and young adults who are low income and not in school.		2.b. https://www.mbta.com/fares/reduced or (617) 222-5976 TAP CharlieCard Application: http://www.mbta.com/uploadedFiles/documents/A_CCESS_PASS.pdf
3. Merrimack Valley Regional Transit Authority (MVRTA) EZ Trans	3. EZ Trans services are provided to those who meet the definition of eligibility under the Americans with Disabilities Act (ADA). This service is only available within the three-quarter mile corridor on each side of an MVRTA fixed bus route.	3. Private Pay	3. http://www.mvrta.com/special-services/ez-trans/ or (978) 469-6878
4. Registry of Motor Vehicles (RMV)	4. License and ID services, over 30 of which can be completed online.	4. Private Pay	4. https://www.mass.gov/orgs/massachusetts-registry-of-motor-vehicles
4.a. REAL ID	4.a. REAL ID is a Federal Security Standard for IDs. After 10/1/20, you will need a REAL ID or a passport to fly within the U.S. or enter federal buildings.		Online services: https://atlas-myrmv.massdot.state.ma.us/myrmv/ /
5. Adaptive Driving Program	5. Offers free consultation, over-the-phone pre-evaluation conference, training, specially equipped vehicles.	5. State, Private Pay	4.a. Standard driver's license/ID vs. REAL ID driver's license/ID: https://www.mass.gov/guides/massachusetts-identification-id-requirements
6. MassHealth Prescription for Transportation (PT-1) Online Request Form	6. MassHealth members within a category that includes transportation-eligible coverage (Standard, CommonHealth, CarePlus, or others) can qualify for non-emergency transportation.	6. State	5. www.adaptivedrivingprogram.com/index.php or (508) 626-6586 6. https://www.mass.gov/service-details/how-to-complete-and-submit-the-pt-1-online