**Money Matters**

**– Tuition, Financial Aid and Registration Problems**

The **Student Navigation Center** is a one-stop shopping center for all matters having to do with these money matters and offers in person appointments and welcomes walk-ins. The SNC is there to assist students with their billing, financial aid and registration needs. Our team members are available in person, by email, phone or online. It’s hard to imagine the stress students may feel as the time to pay tuition rolls around and they don’t have enough money. <https://www.salemstate.edu/campus-life/student-navigation-center>

### **In-Person Appointments**--Need to ask a question or resolve an issue in person? The Nav Center is open for in-person visits by appointment.

#### Make an Appointment

#### In-Person Appointment Hours:

* Monday, Tuesday and Thursday: 9 am-4:30 pm
* Wednesday 9 am-3:30 pm
* Friday 10 am-4:30 pm

Currently enrolled students: [make an in-person appointment on Navigate](https://www.salemstate.edu/navigate).

### Nav Center Walk-Ins

Need to ask a question or resolve an issue in person? The Nav Center is available on a first-come, first-serve basis.\

**Walk-in Hours:**

* Monday, Tuesday and Thursday: 8:30 am-4:30 pm
* Wednesday 8:30 am-3:30 pm
* Friday 10 am-4:30 pm

### **Virtual Support**

The Nav Center team is online to help students via Zoom. No appointment needed; assistance is available on a first-come, first-serve basis.

**Virtual Support Hours:**

* Monday, Tuesday and Thursday: 9 am-4:30 pm
* Wednesday 9 am-3:30 pm
* Friday 10 am-4:30 pm

[Join the Zoom waiting room for virtual assistance.](https://rb.gy/j7zizh)

### **Send Us a Message**

Need to contact the Student Navigation Center?

Send us a message at navcenter@salemstate.edu, or give us a call during business hours at 978.542.8000.

A **Student Resource Guide** is available at <https://issuu.com/salemstate/docs/resource_guide_2023-2024_5_23_web?fr=sZWRlMjU4OTE2NTg>